



## [CMS Promotes Phillip Johnson to International Business Development Analyst](#)

*CMS is striving to expand the demographics of its call center services and has promoted Phillip Johnson to assist in the expansion of the international market.*

*Online PR News* â€“ 16-June-2010â€“ COLUMBUS, Ohio June 16, 2010 Continental Message Solutions, provider of answering and call center services, today announces the promotion of Information Technology personnel Phillip Johnson to the position of International Business Development Analyst. Mr. Johnson will be responsible for analyzing the degree in which CMS can develop business in international markets. He will be in charge of ensuring that markets worldwide know about and are utilizing the 100% customizable services provided through CMS.

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Mr. Johnson was hired at CMS in January of 2007 as a customer service agent. His abilities and potential were recognized by the management staff, who quickly decided to promote Phillip to a position in the information technology department. Phillip graduated from The Ohio State University with a Bachelor of Arts in Chinese in June of 2010. CMS recognizes the opportunity and need for services in the international market and knows that Phillip will fill this role to the highest of expectations.

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We are pleased to promote Phillip to such a needed position as CMS International Business Development Analyst, says CMS Operations Manager, Richard Titus. Expanding to markets worldwide is something we are wanting, prepared and willing to do. We will continue to provide all of our services of live answering to any industry nationally, and now with Phillips efforts, internationally.

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### About CMS:

Continental Message Solutions is headquartered in Columbus, Ohio and was founded in 1967. CMS provides fully customized call center support worldwide to organizations in the Real Estate, IT, Healthcare, Property Management, Attorneys, HVAC/Plumbing, Retail, Funeral Homes, and various other industries. Services include 24/7/365 customer and emergency service, virtual receptionist, retail & order support, call-off lines, wake-up calls and are specifically designed to increase efficiency and revenue while reducing organizational costs.

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For more information please contact Richard Titus, Director of Operations for CMS via email: [Richard.Titus@continentalmessage.com](mailto:Richard.Titus@continentalmessage.com) or via phone: 800.369.8908. Follow us on Twitter | Join us on Facebook |

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